Applic. No. 10/042,236 Amdt. Dated August 11, 2010 Reply to Office Action dated May 11, 2010

## **Amendments to the Specification:**

The entire specification is reproduced beginning on page 3 of this paper as changes appear in most of the paragraphs.

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SYSTEM TO PREVENT MEDICAL BILLING FRAUD

**BACKGROUND OF THE INVENTION** 

Field of the Invention

[001] The present invention is directed to a system and method of analyzing

medical billing information for the purpose of preventing fraud, including such as

multiple billing from a health care provider for a specified single time period.

Description of the Prior Art Background

[002] It will come as no surprise to most individuals that the cost of health care

in recent years has increased at a much greater rate than that of inflation. These

individuals realize that the lack of adequate health care benefits could cause a massive

outlay of money if that individual or a member of the individual's family were diagnosed

with a very serious illness requiring a long stay in a hospital, nursing home or other

health care facility. Similarly, if that individual or a member of the individual's family

were involved in an accident, also requiring a long stay in a medical facility or would

require extensive medical procedures, a drain on the family's resources would be

created, even to the extent of requiring a personal bankruptcy. Therefore, to protect an

individual or the individual's family from such financial hardship, the acquisition of

adequate medical insurance sometimes requires an individual to make various

decisions, such as employment, based upon the type and extent of medical insurance

provided by various employers.

[003] While the high cost of health care often results from new and remarkable

advances in medical technology for diagnosing and treating various ailments and

medical conditions, unfortunately, some of the increase in medical costs can be

attributed to medical billing fraud. This medical billing fraud could include situations in

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which various medical personnel are: a) conducting treatments not required from a

particular diagnosis, or b) never authorized by various medical insurance companies,

including workman's compensation. Additionally, this medical billing fraud results from

c) various medical personnel billing for multiple treatment procedures during a particular

time period. Due to the vast amounts of paperwork necessitated by various medical

billing procedures, it is often very difficult to detect such medical billing fraud. The cost

of this medical billing fraud is often passed on to the public in the form of higher

premiums paid to private medical insurance companies for medical insurance plans.

[004] Another problem in the health care industry occurs when various medical

facilities, such as doctors' offices and clinics, are not associated with various private

medical insurance companies or plans. If the a particular medical facility is not part of a

medical insurance plan, individuals would not seek health care from these medical

facilities since they would not be covered by their medical insurance plan. One reason

that a medical facility would not be a participant in a certain medical insurance plan

resulted from prior dealings with that medical insurance company, including an

exhaustive bureaucracy structure and a large delay in being reimbursed from by the

medical insurance company.

[005] The existence of the potential for medical billing fraud has been well-

known for many years. Consequently, various systems and methods have been

developed to endeavor to eliminate, or at least limit, the possibility of medical personnel

defrauding the various medical insurance companies, as well as state and federal

governments. A number of U.S. patents have issued directed to a solution for this

problem. For example,

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[005.1] U.S. Patent 6,253,186, issued to Pendleton, Jr., describes a method and

apparatus for detecting potentially fraudulent suppliers or providers of medical goods or

services. A neural network is used, including software, for determining the existence of

fraud after medical billing information is analyzed. A storage device includes a claims

data file for storing information relating to a plurality of claims submitted for payment by

a selected supplier or provider. The storage device may also include a statistics file for

storing statistical information relating to a selected supplier or provider and a program

for producing a statistical screening file from data contained in the neural network

database and the statistics file. Although the patent to Pendleton, Jr. describes a

method and apparatus for analyzing a supplier or provider to determine fraud, it does

not analyze whether a particular medical provider has claimed to perform a plurality of

tasks during a single time period.

[006] U.S. Patent 5,253,164, issued to Holloway et al., illustrates a system and

method for detecting fraudulent medical claims via the examination of service codes.

Generally, a user will enter into a computer system a description of the medical claims

for which reimbursement or payment is requested, or the codes associated with such

claims, or both. A history database, as well as a knowledge base interpreter, and a

knowledge base are provided to determine whether fraudulent claims are being made.

However, similar to the patent to Pendleton, Jr., the patent to Holloway et al. does not

focus on the issue of whether a single provider is claiming to have conducted different

procedures at the same time.

[007] U.S. Patent 5,933,809, issued to Hunt et al., illustrates a computer

software and processing medical billing record information system consisting of hospital

or individual doctor medicare billing records. The software contains at least one set of

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instructions for receiving, converting, sorting and storing input information from the pre-

existing medical billing records into a form suitable for processing. It is noted that the

patent to Hunt et al. generally is directed to a situation to identify potential medicare "72-

hour billing rule" violations.

[008] U.S. Patent 5,235,702, issued to Miller, shows an automated posting of

medical insurance claims system including a scanner and optical character recognition

technology combined with software for verifying the medical records. Although Figure 3

indicates in box 66 that a report is generated showing, among other things, the

existence of duplicate claims, a reading of this patent would indicate that these

duplicate claims are directed to one individual attempting to claim, and to be reimbursed

for, receiving a treatment multiple times. This patent is not directed to a system in

which one or more insurance companies, including workman's compensation, medicare

and medicaid are asked to pay a provider for performing procedures for various patients

during a single time period.

[009] U.S. Patent 4,987,538, issued to Johnson et al., details the automated

processing of provider billings used for workman's compensation claims. This system

includes rules provided in a computer's memory to examine specific billing documents.

However, similar to the patents described hereinabove, this patent does not describe a

system or method of insuring that a single provider does not bill for multiple procedure

during a specified time period.

[010] U.S. Patent 5,930,759, issued to Moore et al., shows a method and

system for processing health care electronic data transmissions including utilizing a

network connected to a claims clearing house unit. This patent generally relates to a

system or network for preparing and processing health care data transactions, such as

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dental or medical insurance claims and is not directed to a system similar to the system

described in the present patent application.

**Summary of the Invention** 

[011] The deficiencies of the prior art are addressed by the present invention

which is directed to a system and method of endeavoring to eliminate, or at least limit,

medical billing fraud due to improper or deceptive medical claims procedures being

submitted to various private or public insurers medical insurance companies for

collection by various medical health care providers. Although the present invention was

designed as a system and method for processing medical claims generated by physical

therapists, it is noted that this the disclosed system and method can be accommodated

to include all types of medical and dental personnel including doctors, nurses,

chiropractors, physical therapists, occupational therapists, dentists, dental hygienists, as

well as various technicians performing a range of medical and dental procedures.

[012] Information relating to the time a medical or similar procedure was

conducted, as well as specifying the individual health care provider conducting such a

procedure, would be entered in a computer system at the medical treatment facility

where the health care provider provides medical treatments which would also include a

diagnostic code, as well as a treatment code. This information would be transmitted to

a computer system located at a clearing house, either at the time the treatment was to

be performed, or at a later time, such as the end of a business day.

[012.1] Both the computer system at the provide medical facility location, as well

as the computer system located at the clearing house, would contain a software system

for analyzing this data. The software system would insure assure that a single medical

practitioner health care provider has appropriately billed an a medical insurance

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company, including, but not limited to, insuring assuring that the practitioner health care

<u>provider</u> has not billed for multiple <u>medical</u> procedures at the same time.

[012.2] This software <u>system</u> would also monitor the billing information to <del>insure</del>

assure that a certain medical treatment procedure was consistent with a diagnosis

predetermined diagnostic code or treatment plan based upon entered procedure codes

and diagnosis diagnostic codes. This software system would also monitor the

procedure codes to determine that two or more procedure codes for a single patient are

not mutually exclusive. If the <u>software</u> system determines that proper billing procedures

have been followed, the medical health care provider would be promptly paid for their

his or her services.

[013] It is therefore an object of the present invention to develop a system and

method to detect fraudulent medical billing fraud claims conditions and to prevent the

payment of claims where such fraudulent medical billing fraud conditions have been

detected claims.

[014] Another object of the present invention is to insure assure that a particular

health care provider medical personnel is not billing for more than one procedure

provided during a single period of time.

[015] Yet another object of the present invention is to provide a system in which

properly submitted claims are paid to a health care provider in a timely manner.

[016] A further object of the present invention is to develop a system and

method for insuring assuring that a proper medical claim is made with regard to a

particular treatment procedure associated with a diagnosis predetermined diagnostic

code or a predetermined treatment code.

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[017] Yet another object of the present invention is to develop a system and

method for insuring assuring that mutually exclusive medical treatment procedures are

not billed for a particular patient.

[018] A further object of the present invention is to develop a system, including a

computer system located at a clearing house, wherein a plurality of medical health care

providers and a plurality of public and private medical insurance companies insurers,

provide information to prevent the perpetuation of fraudulent or unethical medical billing

practices.

[019] Still further advantages of the present invention will become apparent to

those of ordinary skill in the art upon reading and understand understanding the

following detailed description.

**Brief Description Of The Drawings** 

[020] A number of embodiments of the The system and method of the present

invention will now be described with reference to the accompanying drawings, in which:

[021] FIGURE 1 is a block diagram showing the salient portions of the system of

the present invention; and

[022] FIGURE 2 is a flow diagram illustrating the salient portions of the method

of the present invention.

**Detailed Description of the Preferred Embodiments** 

[023] The system of the present invention 10 is illustrated in Figure 1. A

computer system 13 located at a clearing house 12 is established to process bills

medical claims generated by a number of health care providers 14 medical practitioners

directed to a number of private and public medical insurance companies 16 public

insurance entities. This system 10 would verify and pay the plurality of practitioners or

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health care providers 14 for the performance of various medical or dental treatment procedures. One such health care provider is shown at 14. The purpose of the system 10 is to prevent medical billing fraud from being perpetuated on the number of medical insurance entities companies shown at 16. These medical insurance entities companies could include a number of private medical insurance companies 18, as well as federal insurers public medical insurance companies, such as one overseeing the workman's compensation system as shown at 20. These public insurers medical insurance companies could include those who administer medicare claims, medicaid claims, as well as other federally-sponsored or state-sponsored medical insurance programs.

provided with a computer system 13 located at the clearing house 12 would be provided with a computer system having includes a memory including for storing a list of diagnostic codes, such as ICD8, ICD9, ICD10, as well as other listing listings of codes prevalent in the medical insurance industry. The memory included in the computer system 13 at the clearing house 12 would also include a listing of treatment codes, such as the AMA physicians Current Procedural Terminology (CPT) codes, as well as other types of treatment codes, such as the Relative Value Schedule (RVS) codes. These diagnostic and treatment codes would be provided in various databases included in the computer system 13 at the clearing house 12. These treatment and diagnostic codes would generally be supplied by the medical insurance industry. It is noted that the exact type of treatment and diagnostic codes are not crucial to the present invention. What is important is that these treatment and diagnostic codes would describe the type of treatments designated for particular illnesses and conditions. However, for purposes of the present invention, it will be assumed that the CPT treatment codes would be used

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for the particular medical treatment and that the ICD9 diagnostic codes would be used

to designate the particular illness or condition.

[025] Prior to, during or subsequent to a patient being treated by a health care

provider 14, a representative of the health care provider 14 would enter the appropriate

CPT treatment codes for the medical treatment provided, as well as the ICD9 diagnostic

code or codes into a computer system 15 located at the medical facility where the

health care provider 14 provides medical treatment. Software included on the health

care provider's personal computer, or similar computing computer system 15, would be

responsible for transmitting the patient data and the billing data to the computer system

13 at the clearing house 12 using various standard communication links, such as, but

not limited to, radio frequency communication, dedicated lines or the Internet.

[025.1] The software included in the health care provider's computer system 15

would additional additionally do a basic data check to insure assure that the billing and

other information has been entered correctly. This information would also include

information relating to the health care provider 14, such as a health care provider code

and a health care provider license number. This is particularly important if a number of

health care providers 14 medical personnel [operate] provide medical treatment at a

single provider location medical facility.

[026] The computer system 13 at the clearing house 12 would be provided with

software having the ability to communicate with the computer system 15 at the medical

facility where each of the health care providers 14 provides medical treatment, as well

as the computers 17 at the various medical insurance entities companies 16. Similar to

the communications link between the health care providers 14 and the computer system

13 at the clearing house 12, the communications link between the computer system 13

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at the clearing house 12 and the various computer systems 17 at the medical insurance

entities companies 16 would be by various communication means standard in the

industry, such as, but not limited to, radio frequency communication, dedicated lines

and the Internet.

[027] Many of the treatments practiced by each of the health care providers 14

would only be allowed if pre-approved by the various medical insurance companies 16

entities. If this is the case, a pre-authorization or pre-treatment approval code would be

transmitted from the computer systems 17 at the medical insurance entities companies

16 to the computer system 13 at the clearing house 12, as well as to the computer

system 15 at the medical facility where the health care provider 14 provides medical

treatment.

[027.1] Generally, the communication link between the computer system 17 at

the medical insurance companies 16, regarding this pre-authorization or pre-treatment

approval pre-approval, would be electronic in nature. Although communication between

the computer systems 17 at the medical insurance companies 16 and the computer

system 15 at the medical facility where the health care provider 14 provides medical

treatment, relating to this pre-authorization or pre-treatment approval pre-approval,

could also be electronic, the communication might include a standard pre-authorized

[format] paper form generated by the computer system 17 at the medical insurance

companies and hand delivered to the health care provider 14 by a patient. This pre-

authorization or pre-treatment approval authorization code would be compared to

information sent to the computer system 13 at the clearing house 12 by the computer

system 15 at the medical facility where the health care provider 14 provides medical

treatment. In this manner, the computer system 13 at the clearing house 12 would then

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determine verify that the treatment indicated by the health care provider 14 for a particular patient was indeed authorized at 22. The software system provided at the computer system 13 at the clearing house 12 would also allow the computer system 13 located at the clearing house 12 to determine whether the predetermined CPT treatment code was appropriate for a particular ICD9 diagnostic code, as well as determining whether a plurality of predetermined CPT treatment codes for a particular patient are mutually exclusive. This determination would be made at the EDITS section

[028] The computer system 13 at the clearing house 12 would also have the ability to determine whether a health care provider 14 was properly billing a particular medical insurance entity company 16 for various treatments or whether fraudulent multiple medical billing procedures were practiced at 26. Any non-adherence to the medical insurance industry's practice for one of the health care providers 14 would be transmitted to the computer system 17 at the appropriate medical insurance entity company 16. Obviously, if fraudulent medical billing procedures were discovered, the health care provider 14 would not be paid for these services treatments. However, if the software system in the computer system 13 at the clearing house 12 indicates that the health care provider 14 has passed the verification process, this data would also be sent to the computer system 17 at the particular medical insurance entity company 16 for payment. The computer system 13 at the clearing house 12 would notify the computer system 15 at the medical facility where the health care provider 14 provides medical treatment that it passed the verification process and the health care provider 14 would be timely paid within perhaps one, two or three days, as shown at 28.

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[028.1] The payment made by the computer system 13 at the clearing house 12

would then be compensated reimbursed by the appropriate medical insurance entity

company 16. Although virtually any operating program could be utilized, the present

system 10 is designed to run in Windows operating systems 95, 98, ME, 2000 and XP.

[028.2] The disclosed system 10 would be able to generate various types of

daily, weekly and monthly reports which include a billing history and transaction codes

with status, as well as the automated entry of billing information. Billing receipts would

be generated in a timely manner and basic input rules would be utilized to prevent

inaccurate billing before transmittal. As indicated hereinabove, various types of

communication <u>links</u> standard in the industry would be utilized between the <u>computer</u>

system 15 at the medical facility where the health care provider 14 provides medical

treatment, the computer system 13 at the clearing house 12 and the computer systems

17 at the various medical insurance entities companies 16, such as the Internet or direct

dial 800 numbers.

[029] The software system utilized by the present invention could be a self-

contained software program in which all billing information is keyed and transmitted.

This approach would require all the interfaces for both patient and information billing

information. The software system could be used in an office in which no existing

software product is included and would therefore require no coordination with existing

software providers.

[030] A second approach would be designing a basic add-on software system or

specification so that existing medical practice management software providers can

develop the software add-on software system themselves. Since the medical health

<u>care</u> providers would be in possession of some existing medical practice management

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software, this add-on software system might benefit from greater levels of acceptance.

Additionally, the add-on software system would not require duplicate keying of data

because pertinent information is exported from the medical practice management

software system. Support/product responsibility is aimed at a data center only and not

at health care provider offices. Office personnel would require little training because

existing medical practice management software would be used.

[031] A method 30 utilizing the system shown in Figure 1 is illustrated in

Figure 2. Initially, a particular treatment would be prescribed 32 based upon the

existence of a certain condition or diagnosis by the appropriate medical personnel

health care provider. Since the majority of all treatments must be pre-authorized, a

request for pre-authorization or pre-treatment approval is made at 34 for such a pre-

authorization or pre-treatment approval from the appropriate medical insurance entity

company 16. If this request for pre-authorization or pre-treatment approval is denied,

no further action is necessary and an exit is made from the software program at 36. If

the request for pre-authorization or pre-treatment approval 34 is granted, the

appropriate medical insurance entity company 16 would inform the computer system 13

at the clearing house 12 at 38 of this pre-authorization or pre-treatment approval. As

previously discussed, the computer system 15 at the medical facility where the health

care provider 14 provides medical treatment would also be informed of the pre-

authorization or pre-treatment approval. Therefore, prior to, during or after the patient

has received treatment at step 40, the computer system 15 at the medical facility where

the health care provider 14 provides medical treatment would transmit to the computer

system 13 at the clearing house 12 appropriate data relating to this treatment at step

42. This data would include a provider code, a provider license number, the proper

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ICD9 diagnostic code, as well as the proper pre-authorized CPT treatment code. This

information would include data relating to the particular individual health care provider

14 who conducted the treatment. This data is analyzed by the computer system 13 at

the clearing house 12 at step 44 to determine whether the claim for treatment was

proper at step 46. If the claim for treatment was proper, payment would be made to the

health care provider 14 at step 48 from the computer system 13 at the clearing house

12 and the software program would exit at step 50.

[031.1] If the claim for treatment was deemed not to be proper, the software

program would exit at step 52 and no payment would be made to the health care

provider <u>14</u>. In either instance, data would then be submitted to the <u>computer system</u>

17 at the proper medical insurance entity company 16 at step 54. If the claim for

treatment was proper, payment, at step 56, would be made to the computer system 13

at the clearing house 12 and the software program would exit at step 58. Similarly, if

the claim for treatment was deemed to be improper at step 46, the computer system 17

at the proper medical insurance entity company 16 would be informed of this situation.

Presumably, the computer system 15 at the medical facility where the health care

provider 14 provides medical treatment would also be informed of the non-allowance of

a particular claim for treatment.

[032] The present invention envisions a system 10 in which data is entered and

analyzed in various manners. In a the first embodiment illustrated in Figure 1, each of

the medical health care providers 14 would be provided with a credit-type card,

including a bar code depicted thereon. The health care provider's computer system 15

would include a reader for reading this bar code. This bar code reader could take the

form of a card swipe reader, a wand reader or a similar device for entering bar code

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information into the computer system 15 located at the medical facility where the health

care provider 14 provides medical treatment. The appropriate CPT treatment code, as

well as the ICD9 diagnostic codes can be entered into the computer system 15 located

at the medical facility where the health care provider 14 provides medical treatment by

reading the appropriate bar code from a card or similar device including all of the

treatment and diagnostic codes thereon.

[032.1] The <u>health care</u> provider <u>14</u> would also indicate the time period in which

the particular treatment was administered. Alternatively, information can be keyed into

the computer system 15 located at the medical facility where the health care provider 14

provides medical treatment utilizing a standard keyboard or similar device for entering

the appropriate information therein. Information relating to the treatment provided and

the health care provider 14 would be entered contemporaneously with the identification

of the treatment being administered.

[033] Instead of entering the information at the time the treatment was

administered, the health care provider 14 may choose to enter all the information for a

particular for a particular day, including the health care provider's identification number,

the identification number of each of the patients, as well as the diagnostic code and

treatment codes code associated with each of the treatments provided at the end of the

day. This information could be keyed into the computer system 15 located at the

medical facility where the health care provider 14 provides medical treatment utilizing

either of the two entry systems described hereinabove.

[034] The After receiving the data from the computer system 15 at the medical

facility where the health care provider 14 provides medical treatment, the computer

system 13 at the clearing house 12 will then analyze the data to determine whether any

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fraudulent or inappropriate billing information was submitted. For example, the software system provided in the computer system 13 at the clearing house 12 could be used to calculate the amount of treatment time submitted by each particular health care provider/technician. If a particular health care provider/technician billed out more treatment hours than was possible, the appropriate medical insurance entities companies 16 would be notified. Additionally this software system 13 in the computer system at the clearing house 12 would have the ability to determine whether a particular treatment code corresponds with the associated diagnosis diagnostic code or treatment request. If this occurs, the computer system 17 located at the appropriate medical insurance entity company 16 would be notified and payment would be denied to the health care provider 14. Furthermore, the software at the computer system 13 at the clearing house 12 according to the present invention would be able to determine whether mutually exclusive treatment codes were submitted for the same patient. If this was the case, payment would also be denied to the health care provider 14.

[035] Additionally, since the software system at the computer system 13 at the clearing house 12 would monitor claims made by a single health care provider 14 to a number of different medical insurance entities companies 16, the system and method of the present invention would be able to determine whether a single health care provider claimed treatment for more than one patient during a single time period. If this situation occurred, particularly if this information was transmitted from the health care provider 14 to the computer system 13 at the clearing house 12 during the same day, payment would be denied to the provider 14 for all claims made during a specific period of time during that day and the appropriate medical insurance entities companies 16 would be notified. Finally, if the health care provider 16 made a claim for a particular period of

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time and received payment for a treatment during that time, any subsequent claim for a

treatment during that particular period of time would then be denied by the computer

system 13 at the clearing house 12 and the appropriate medical insurance entity

company 16 would then be notified.

[036] Having described the preferred embodiments of the present invention, it is

believed that other modifications, variations and changes will be suggested to those

skilled in the art in view of the description set forth above. It is therefore to be

understood that all such modification modifications, variations and changes are believed

to fall within the scope of the invention as defined in the appended claims.